

BioPlus Specialty Pharmacy for all your specialty pharmacy needs



Offering a personalized, user-friendly experience

When you need a specialty medication, BioPlus has you covered.

Specialty medications treat chronic and complex conditions. They can be more expensive, require more paperwork, and have different side effects than other medications. With 30 years of experience and high customer satisfaction, BioPlus, CarelonRx's specialty pharmacy, uses advanced digital tools and personalized interactions to make filling your specialty medications fast and easy.

How does it work?



Your doctor prescribes a specialty medication and sends the prescription directly to BioPlus.



BioPlus contacts you to confirm receipt of your prescription. Once your order is ready to ship, BioPlus will contact you to get any necessary information and schedule your delivery. They will also discuss financial assistance if you are eligible.



BioPlus ships the prescription to your home or to your doctor's office. You will also receive instructions on how to access your online welcome kit.



How can BioPlus help you?

If you have questions about BioPlus or your specialty prescription, please call **833-549-2114**.

To find out if a specialty medication is covered under your plan, please visit [anthem.com/ca](https://www.anthem.com/ca) or go to the **SydneySM Health app**.

Services provided by CarelonRx, Inc. CarelonRx, Inc. is an independent company providing pharmacy benefit management services on behalf of your health plan.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2023

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