Important Notice from Harvard Pilgrim Healthcare About
Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Harvard Pilgrim Healthcare and prescription drug coverage available for people with Medicare. It also explains the options you have under Medicare prescription drug coverage and can help you decide whether or not you want to enroll. At the end of this notice is information about where you can get help to make decisions about your prescription drug coverage.

Franklin Pierce College has determined that the prescription drug coverage offered by Harvard Pilgrim Healthcare is, on average for all plan participants, expected to pay out as much as the standard Medicare prescription drug coverage will pay and is considered Creditable Coverage.

Because your existing coverage is on average at least as good as standard Medicare prescription drug coverage, you can keep this coverage and not pay extra if you later decide to enroll in Medicare prescription drug coverage.

Individual’s can enroll in a Medicare prescription drug plan when they first become eligible for Medicare and each year from November 15th through December 31st. Beneficiary’s leaving employer/union coverage may be eligible for a Special Enrollment Period to sign up for a Medicare prescription drug plan.

You should compare your current coverage, including which drugs are covered, with the coverage and cost of the plans offering Medicare prescription drug coverage in your area.

If you do decide to enroll in a Medicare prescription drug plan and drop your Harvard Pilgrim Healthcare prescription drug coverage, be aware that you and your dependents may not be able to get this coverage back.

Please contact us for more information about what happens to your coverage if you enroll in a Medicare prescription drug plan.

You should also know that if you drop or lose your coverage with Harvard Pilgrim Healthcare and don’t enroll in Medicare prescription drug coverage after your current coverage ends, you may pay more (a penalty) to enroll in Medicare prescription drug coverage later.

If you go 63 days or longer without prescription drug coverage that’s at least as good as Medicare’s prescription drug coverage; your monthly premium will go up at least 1% per month for every month that you did not have that coverage. For example, if you go nineteen months without coverage, your premium will always be at least 19% higher than what most other people pay. You’ll have to pay this higher premium as
long as you have Medicare prescription drug coverage. In addition, you may have to
wait until next November to enroll.

For more information about this notice or your current prescription drug coverage:
Contact a Harvard Pilgrim Healthcare customer service representative at 1-888-333-4742.

NOTE: You may receive this notice annually and at other times in the future such as before the next
period you can enroll in Medicare prescription drug coverage, and if this coverage through Harvard
Pilgrim Healthcare changes.

For more information about your options under Medicare prescription drug coverage:
Please refer to the “Medicare & You” handbook that you’ll get a copy of the handbook in the mail
every year from Medicare. You may also be contacted directly by Medicare prescription drug plans.
For more information about Medicare prescription drug plans:

- Visit www.medicare.gov
- Call your State Health Insurance Assistance Program (see your copy of the Medicare & You
  handbook for their telephone number) for personalized help,
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

For people with limited income and resources, extra help paying for Medicare prescription drug
coverage is available. Information about this extra help is available from the Social Security
Administration (SSA) online at www.socialsecurity.gov, or you call them at 1-800-772-1213 (TTY 1-
800-325-0778).

Remember: Keep this notice. If you enroll in one of the new plans approved by Medicare
which offer prescription drug coverage, you may be required to provide a copy of this
notice when you join to show that you are not required to pay a higher premium amount.

Date: December 31, 2010
Name of Entity/Sender: Franklin Pierce University
Contact--Position/Office: Human Resources
Address: 40 University Drive, Rindge, NH 03461
Phone Number: 603-899-4075

*Annual notice sent via Email on: October 20, 2010 to all employees and posted in Human Resources